

Companion to the D610 V1-2009 to V2-2013 Resi Statement App Upgrade

(Participating Organisations Only)

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Inclusions

B1 Frontline Apps (Platform)

Frontline Apps is an App-hosting platform (similar to an app-hosting smart phone, except coded into Microsoft Office and used on a PC), and is supplied free-of-charge¹.

Prior to using any Apps, a person within the organisation should be delegated² the job of ensuring that the maintenance of the three master tables in Frontline Apps (which are basically a cost centre details table, a client details table and a staff details table, and which staff and clients belong to which cost centres). If you cannot see a link to Frontline Apps on your desktop, email rostercoaster@gmail.com and we will reply within 24 hours with an installer attached.

D610 Residential Statement @ Frontline Apps

About the Old Legislation Version, "V1-2009")

The design of V1 is the intellectual property (IP) of the Department of Human Services Victoria (DHS), and the App Creator into which that design is configured is the IP of Frontline Resourcing (FR). V1 was rolled out licence free to 48 selected Community Services Organisations (CSOs) in 2009/10, and is earmarked to be decommissioned in favour of V2.

About the New Legislation Version, "V2-2013")

A New Legislation Version is due for release in 2013. A roll-out will occur in 2013 to all DHS-managed accommodation services and to participating CSOs. Again, design by DHS and configuration into our App Creator by us will be funded by DHS (free-of-charge to the funded sector). But for V2 for CSOs, App Creator software, distribution, support³ and updates will unilaterally be the responsibility of Frontline Resourcing. Licence for V2 for a standard-sized (40 units⁴ or less) organisation located in a single State in Australia is \$82.50 per month⁵.

1 Any costs that may apply now or down the track would relate to (optional) apps that you may wish to purchase, as you might with a smart phone.

2 If you are that delegated person, and would like an easy walk-through on how to do this using the Data and Permissions Control App, please email rostercoaster@gmail.com and we will ring you back to make a time within 24 hours.

3 User Support for V2, unlike for the previous V1, will be the Frontline Resourcing User Support Program (see Terms & Conditions).

4 For a definition of "units", see Terms & Conditions.

5 Excludes tailoring to local requirements. We recommend, however, against tailoring as a general rule – the standard DHS layout has been the subject of considerable research.

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