

System: EMSOnline Apps and Projects

## FAQ: Why does Jandapac Pty Ltd offer two platforms rather than one?

That is, RosterCoster + EMSOnline.

Edit of an email response to DHS IM&T

...These two icons are in short our two platforms, our "internet" and "intranet" platforms

Useful information: historical rationale for two platforms, not one:

- Functions like "staff availability" are "Medium Sensitive Data, Internet Access for Staff Required" required (for example, you can't properly run staff availability if a casual staff member needs to be logged into the DHS network to do so" - hence the internet platform [www.RosterCoster.com](http://www.RosterCoster.com)
- Functions like "Residential Statement" are "High Sensitivity Data, Staff need Access only when Logged in as DHS user", hence the existence of EMSOnline

Staff very much know which is which - EMSOnline icon is intranet, RosterCoster icon is internet. And even if they hit the wrong one, they can quickly and easily 'see' that they should have hit the other.